



BOYD HEALTHCARE SERVICES

800 School Street Carrollton, IL 62016 (217)942-6946

WE ARE HERE TO HELP!

**FOR QUESTIONS ABOUT YOUR BILL OR
TO APPLY FOR FINANCIAL ASSISTANCE,
CALL (217)942-6946.**

FINANCIAL ASSISTANCE

If you do not have health insurance or need help
paying your bill, financial help may
be available to you.

YOUR HOSPITAL BILL

At Thomas H. Boyd Memorial Hospital we are committed to providing you with high quality care and services. We will talk with you about patient expenses and send you or your Health Insurance Plan a bill in as timely a manner as possible.

SELF-PAY PATIENTS

Payment for services is due on the day of services and a 20% discount is available for payment in full. *(See below for payment plans)*

INSURED PATIENTS

There are some payments which may be required from you on the day services are provided such as co-payments, deductibles, and payment for services not covered by your insurance. Thomas H. Boyd Memorial Hospital will bill your health insurances plan for any services receiving when proper information about your plan is provided. After notification of the health insurance plan payment, the unpaid balance is due in full. All outpatients and inpatient services not covered by the health insurance plan are due within or no later than 30 days from receipt of the hospital statement. It is possible that you may receive services from other healthcare professionals while you are at our hospital that will be billed separately. Physicians, laboratory, and radiology services are examples of professional fees that may be billed separate from hospital charges.

PAYMENT PLANS

Monthly or weekly payment plans are available. To set up a payment plan, contact one of our Business Office representatives regarding the amount and date of payment. A promissory note must be signed when utilizing a payment plan.

The monthly payment policy is as follows:

- The payment amount will be set to have the account paid in full in 12 months or a \$50 minimum monthly payment, whichever is greater.
- Payment elow these levels requires a credit application to be completed and approved by the Patient Accounts Supervisor. This account will be reviewed every 6 months with anew credit application completed.
- Thomas H. Boyd Memorial Hospital accepts cash, check, and Visa/Master Debit and Credit Card for payment of services.

CHARITY CARE / UNINSURED DISCOUNT

If you do not have health insurance or are concerned that you may not have enough insurance to cover the costs of your services, Thomas H. Boyd Memorial Hospital wants to assist you. Thomas H. Boyd Memorial Hospital's Charity Care/Uninsured Discount program is available for patients with certain income levels. We will need to receive information from you about your job, income, other resources, insurance coverage, family size, and other pertinent information to help determine the appropriate programs where you may qualify for assistance. We realize some of the questions we ask are sensitive in nature, but it is necessary that we receive this information to help you. You have our commitment that we will respect you and your privacy during this process.

There are a number of ways we can help you.

- On your date of services or when you receive your bill, let the Hospital Staff know you will need assistance paying your bill.
- We can meet with you to discuss financial assistance as needed.
- You may call one of our Business Office representatives at (217)942-6946 Monday through Friday, 8am-4pm.

Charity Care and/or Uninsured Discount solutions may include:

- Helping you apply for Medicaid and/or KidCare.
- Determining your eligibility for free/discounted healthcare services.
- Determining eligibility for a reduction in the amount you owe for services when income guidelines are met.
- Establishing a payment plan.

WE ARE HERE TO HELP! OUR STAFF WILL WORK TO GET YOU THE BEST SOLUTION POSSIBLE IN ASSISTING YOU WITH FINANCIAL NEEDS. FOR QUESTIONS ABOUT YOUR BILL OR TO APPLY FOR FINANCIAL ASSISTANCE, CALL (217)942-6946.