



# BOYD HEALTHCARE SERVICES



## LOCATIONS

**Thomas H. Boyd Memorial Hospital and  
Carrollton Rural Health Clinic**

(217) 942-6946  
800 School Street  
Carrollton, IL 62016

**Boyd Fillager Clinic**

(217) 368-3051  
712 College Street  
Greenfield, IL 62044

**Rural Health Center of Roodhouse**

(217) 589-4629  
132 W. Lorton Street  
Roodhouse, IL 62082

**Greene County Rural Health Clinic**

(217) 374-2188  
116 North Main Street  
White Hall, IL 62092

Don't have health insurance?  
Need financial assistance or help paying your bill?

*We're here to help!*

For questions about your bill or to apply for financial  
assistance, please contact us.

**Contact Information**

Monday – Friday 8 a.m. – 4 p.m.  
800 School St.  
Carrollton, IL 62016  
(217) 942-6946

## **YOUR HOSPITAL BILL**

At Boyd Healthcare Services, we are committed to providing you with high-quality patient care and services. We will talk with you about patient expenses and send you or your Health Insurance Plan a bill in as timely a manner as is possible.

**Self-Pay Patients:** Payment for services is due on the day of service. Prompt pay discounts are available for payment in full upon request. For more information regarding prompt pay discounts, contact one of our Business Office Representatives.

**Insured Patients:** There are some payments which may be required from you on the day services are provided, such as insurance co-pays, deductibles and payment for services not covered by your insurance. Boyd Healthcare Services will bill your Health Insurance Plan for any services received when proper information about your plan is provided. After notification of the Health Insurance Plan payment, the unpaid patient balance is due in full. All Outpatient and Inpatient Services not covered by the Health Insurance Plan are due within or no later than 30 days from receipt of the hospital statement. It is possible that you may receive services from other health-care professionals while you are at our hospital that will be billed separately. Physicians, laboratory and radiology services are examples of professional fees that may be billed separate from hospital charges.

**Payment Plans:** Monthly or weekly payment plans are available. To set up a payment plan, contact one of our Business Office Representatives regarding the amount and date of payment. Boyd Healthcare Services accepts cash, check, and Visa/Master Debit or Credit Card for payment of services.

## **Summary of Financial Assistance Policy**

If you do not have health insurance or are concerned that you may not have enough insurance to cover the costs of your services, Boyd Healthcare Services wants to assist you. Boyd Healthcare Services' Financial Assistance Policy is available for patients who are uninsured and/or demonstrate the inability to pay the services provided by Boyd Healthcare Services. We will need to receive information from you about your job, income, other resources, insurance coverage, family size and other information to help determine the appropriate programs where you may qualify for assistance. We realize some of the questions we ask are sensitive, but it is necessary that we receive this information to help you by providing assistance. You have our commitment that we will respect you and your privacy during this process.

### **There are a number of ways we can help you:**

- On your date of service or when you receive your bill, let us know if you need assistance paying your bill.
- We can meet with you to discuss financial assistance options.
- You may call our Financial Assistance Counselor at (217) 942-6946, Monday through Friday from 8 a.m. – 4 p.m.
- Visit <http://www.boydhcs.org/home> and click on "Financial Assistance" for more information.

